

Jordan Tuinman

FULL STACK SOFTWARE DEVELOPER

Languages: English (native) • Japanese (fluent) • Indonesian (Basic)

Email: jojotuijo@gmail.com • **Phone:** (+64) 022 034 0088

Website: imontheyinternet.me

GitHub: github.com/jordan-tuinman

LinkedIn: linkedin.com/in/jordan-tuinman

ABOUT ME

I am a versatile Full Stack Software Developer with a proven track record in leading projects and optimising team processes. In my current role as a Software Engineer at Made Curious, I work predominantly with technologies such as Typescript, Javascript, PHP, and React, along with an emphasis on web accessibility and writing clean tested code. I have worked on projects for the NZ Transport Agency, InternetNZ and the Domain Name Commission and other public sector organisations. One particular app I am proud of building is the [NZTA Journey Planner](#).

My journey in technology began in 2015 in Tokyo, where I started in networking and transitioned to hardware, working for Microsoft Japan. Over the years working on challenging projects and issues, I've honed my problem-solving skills along with a love for learning. In 2021 this led me to pivot into software development, seeking new challenges and more creative outlet in my work.

In my current workplace I have worked across more than a dozen software projects, both small-scale and large-scale, and with a variety of different project teams and in the Managed Services team where I was the Product Owner as well as an engineer. Additionally, I have had experience contributing in all parts of the software development life cycle; from planning and conception through to the retirement of applications. I am known for my organisation skills and my methodical approach to diagnosing problems and for driving process improvements.

TECHNOLOGIES AND TOOLS

TypeScript • JavaScript • PHP • HTML • CSS • Sass • Tailwind • Node.js • React • Redux • Recoil • Gatsby • Express.js • Vite • FoalTS • Jest • Google Maps API • Leaflet • GeoJSON • Silverstripe • Yii • PostgreSQL • MySQL • GraphQL • Knex • RESTful APIs • Git • GitHub • Gitlab • Postman • Netlify • Contentful • Docker • Pingdom • Jira • AWS

EXPERIENCE

Software Engineer

Made Curious. | Hybrid – NZ

September 2021 – Present

I currently work as a full stack engineer, developing solutions for projects across a variety of domains and tech stacks. My day-to-day is working with Javascript, Typescript, React and NodeJS to build new microservices to break down a decade old monolithic project, while still working on new

features and improvements for other PHP based projects. I have worked in several different agile teams, quickly learning new domains and skills as required, and directly with clients such as the NZ Transport Agency, for which I was the main developer that built their new [Journey Planner](#) webapp.

- Main developer and subject matter expert on 4 projects, leading the technical approach to development and demoing/running work in progress meetings with clients.
- Create clear and concise documentation of features, projects, and processes used in our day-to-day work.
- Refine and write Acceptance Criteria alongside clients and stakeholders
- Incident response, troubleshooting and resolution when outages occur
- Integration with third party apps, APIs and CMS systems
- Manage and run production releases

Full Stack Software Developer

Freelance | Remote - NZ

May 2021 – September 2021

Following graduation from a software development bootcamp, I worked for myself until finding a permanent fulltime role at Made Curious. During this time, I primarily worked on one main project to build a new WordPress website for a local martial arts club, as well as on some other smaller pieces of work around WordPress websites.

- Built a new WordPress website for a local martial arts club and deployed to a Digital Ocean Droplet.
- Collaborated with stakeholders to gather requirements and ideas.
- Created wireframe designs.
- Managed WordPress updates and content editing.
- Setup and enabled Google Analytics, and guided users in how to find their desired information from the platform.

Audio-Visual Technician

Futureworks | NZ

October 2019 – October 2020

Based at the University of Canterbury this role encompassed installing and supporting networked audio-visual services and devices, most often to very tight timeframes. My role included a focus on creating and maintaining documentation and work processes, as well as attending callouts to troubleshoot and resolve urgent audio-visual issues for end users.

Site Services Technician

Microsoft | Japan

June 2017 – June 2019

I transitioned into an official Microsoft employee as a senior data center technician within the Site Services team. Continuing from my previous role I still dealt with high-pressure situations in critical environments daily, but additionally picked up new tasks on top of my previous responsibilities. I became lead on many projects, organising and delegating tasks for my team members. Additionally, I implemented a new workplace strategy that increased efficiency and productivity, and mentored and trained new technicians.

Site Services Technician

Atos | Japan

August 2016 – June 2017

I worked for Microsoft in the Site Services team across multiple data centers in and around Tokyo. This role was based around maintaining existing services and hardware, planning and installing infrastructure for new services, and decommissioning everything from servers up to entire data centers. I particularly excelled in organisation and prioritising tasks for the team.

Network Service Desk Operator

Earth Technology | Japan

December 2015 – August 2016

Dispatched to work at NTT Communications in a networks service desk, I provided over-the-phone support and troubleshooting of networking issues for corporate clients such as Honda and Uniqlo. This was an extremely busy, high-stress Japanese language environment where each day was spent taking escalations from customers around the globe, at all hours of the day.

EDUCATION

Enspiral Dev Academy | November 2020 – March 2021

An intensive 60-hour week Web Development Bootcamp which emphasised real world software development skills. This course focused on technologies such as MySQL, NodeJS, React, Javascript, HTML and CSS.

University of Otago | 2011 – 2015

Graduated with a Bachelor of Arts in Japanese language and culture, and East Asian Studies in New Zealand.

University of Tokyo | 2013 – 2014

Graduated from the AIKOM International Exchange Program in Japanese language and East Asian Studies, at the number one university in Japan.

QUALIFICATIONS

- Enspiral Dev Academy Web Development Training Scheme | NZQA Level 6
- Q-SYS Level 1 Audio design – March 2020
- EPI Data Center Management Foundations – May 2019
- ITIL 4 Foundation – April 2019
- MTA: Server Administration Fundamentals – April 2019
- MTA: Networking Fundamentals – April 2019
- Bachelor of Arts in Japanese – 2015

REFEREES

Available upon request